

# Privacy Notice: mobile device management for the Department for Education's "Get Help with Technology" programme

## How we use your personal information

The Get Help with Technology programme is run by the Department for Education (DfE). This privacy notice explains how it will use your personal information.

As part of the Get Help with Technology programme we need to be able to:

- Keep children safe whilst they are online
- Locate, disable and delete data from the laptop that is on loan, if it is lost.

We've installed mobile device management on the software on the laptop to do this. The mobile device management solution will collect some personal information when it is implemented on your laptop or tablet.

The Department for Education is the data controller for the personal information collected when using mobile device management on a laptop or tablet provided through the Get Help with Technology programme.

## The personal information collected will be:

- A device number for the laptop loaned to you
- Your Internet Protocol (IP) address, which is a number linked to a device connected to a computer network.
- Addresses of websites visited when using the device.

For these purposes, the personal information above is securely shared between the Department for Education and the mobile device management software providers (including their contracted partners), under agreements with the Department for Education.

Your name is not shared with the Department for Education or mobile device management software providers (including their contracted partners).

## When we can use your personal information

To use your personal information we need to meet one (or more) conditions in the data protection legislation. For this service we can use your information as part of our legitimate interest.

## How long we hold personal information

Personal information is held by the Department for Education and the protective software providers (including their contracted partners) for up to two years.

## Who we share your personal information with

We only share your personal information with the protective software providers (and their contracted partners) under our agreement for the reasons described above, unless there is a legal requirement for us to share it.

## Your individual rights

Under the Data Protection Act 2018, you're entitled to ask if we hold information relating to you and ask for a copy, by making a "subject access request".

For further information and how to request your data, use the "contact form" under the "How to find out what personal information we hold about you" section in the Personal Information Charter:

<https://www.gov.uk/government/organisations/department-for-education/about/personal-information-charter>

You can read further information about your data protection rights at the Information Commissioner's Office.